

EU SUPPORT TO REFORMS IN WATER SECTOR SERVICES

PROJECT FACT SHEET

PROJECT OBJECTIVE

To improve quality of life of citizens by raising environmental standards in Serbia to approximate EU levels.

PROJECT PURPOSE

To improve the efficiency of water services and to support the implementation of the requirements for cost recovery both at central and local level, through 2 main components:

- Component 1:** Assessment of service provision situation and development of proposal on increasing **efficiency of water sector services**. This component will support the revision of the existing Public Utility Company system which is in charge for water supply, collection and waste-water treatment;
- Component 2:** Support for the implementation of revised **cost recovery requirements** (including implementation of Tariffs Methodology) and establishment of a water pricing regulatory system.

The project will directly contribute to the **quality of life of citizens** by improving the **standards and efficiency of water-related services**, performance of utility companies (including customer relations), and increased **transparency and unified approach to tariffs**, ensuring a fair costing methodology that can be used across the country.

MAIN RESULTS

- ✓ **Result 1:** Improved utility service system on local level;
- ✓ **Result 2:** Developed model for separating water services from other communal services;
- ✓ **Result 3:** Developed models for business performance improvement of Public Utility Companies;
- ✓ **Result 4:** Tariffs methodology and water services pricing system developed;
- ✓ **Result 5:** Developed model for the establishment of the Regulatory body – Regulator;
- ✓ **Result 6:** Strengthen capacities on local level regarding introduction of the Regulatory body – Regulator.

MORE INFORMATION

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QUICK FACTS

Project Title:

EU support to reforms in water sector services
(NEAR/BEG/2020/EA-RP/0063)

Project Location:

Serbia

Project Duration:

24 months (January 2022 – January 2024)

Project value:

1,800,000 EUR

Contracting Authority:

Ministry of Finance, Department for Contracting and Financing of EU Funded Programmes (CFCU)

Main Beneficiaries:

Ministry of Agriculture, Forestry and Water
Management
Republic Water Directorate

Project implemented by:

EPTISA Servicios de Ingenieria S.L. (ES) in consortium
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